



Innovation
People
 for Societal Change

Sub-objective n° 2: E-Health and Independence

<p>Aims 2.0</p>	<p>Telecare, telehealth and assisted living technologies and services need to be developed in order to provide technologically-supported, sustainable health and social care in the future. Four main thematic areas of need in the development of these technologies and services have been identified (see below). Project proposals may be developed in the identified themes. Projects proposals are not limited to one theme, but may cross over two or more themes. Other sub-objectives are also strongly linked with the use of ICT for health and independence, such as 'Social and e-inclusion' and 'Silver economy', and project proposals which integrate one or more of these sub-objectives would be welcome.</p>
<p>Priority 2.1</p>	<p>Integration of stakeholders, agencies, industries, private/public sectors, health/social care providers</p>
	<p>Currently integration between agencies (Governmental / regional / local / charitable), industry, public / private sector, care / health is poor. Generally, each agency providing telecare/telehealth services will provide their own specific services in their own area of expertise, which may not be joined up with other relevant services. Integration of services between European countries, allowing mobility of service users, is very rare. Services are supply driven and need to be demand driven i.e. by the individual service user. A 'single desk' policy is needed. Projects promoting integration of services with common standards between any of the above organizations, and between participating countries, should help develop a 'single desk' policy, focused on the individual service user.</p>
<p>Priority 2.2</p>	<p>Supporting professional carers</p>



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	<p>Currently, training and support for professionals working with ICT/telecare in the delivery of care is generally difficult to obtain and not of a high level. There is also little support for the establishment of relationships and roles between professional carers and the service user, their family and their informal carers. Projects aimed at increasing access to and the professionalism of telecare training for professional carers are required, as well as projects that establish relationships and roles between the professionals and non-professionals involved in telecare services. These projects will be required to complement and add value to other existing and planned regional or national educational provisions.</p>
<p>Priority 2.3</p>	<p>Dissemination of information on currently available telecare/telehealth technologies</p>
	<p>Awareness of available telecare/telehealth technologies amongst the general public and commissioners in organisations providing care is generally poor. Projects to improve awareness amongst the public and care providers are required.</p>
<p>Priority 2.4</p>	<p>Encouraging and improving take-up of technologies</p>
	<p>Pilot studies and surveys have shown that some potential users of technologies for health and social care are reluctant or unable to use technology-supported services. There are various reasons for this, for example: lack of understanding of the benefits, fears regarding data security, general fear of technology, unwillingness to be ‘badged’ as needing care by the presence of obvious technology in their home/on their person, inability to interface with the technology (e.g. visually-impaired, non native-language speakers etc).</p> <p>Projects which address one or more of the issues around poor take-up are required.</p>





Outputs 2.0

*Recommended Outputs
and Outcomes to be
achieved in the Sub-
project*

- Improvement in the integration of telecare services between stakeholders and countries, promoting a 'single desk' policy, focused on the individual service user.
- Increasing access to and the professionalism of telecare training for professional careers.
- Establishing relationships and roles between the professionals and non-professionals involved in telecare services.
- Improving awareness amongst the public and care providers of current telecare technologies.
- Addressing one or more of the issues around poor take-up of telecare technologies and services.
- Delivery of a vision for sustainable health and social care provision.
- Models of transferable best practices.
- Establishing international networks of experts in the use and implementation of ICT for health and independence.
- Envisaging and delivering supportable and sustainable telecare training, care provision and information services/demonstrators.
- Creating databases of telecare information/services/technologies etc.
- Increasing awareness of & access to ICT technologies for health and independence.
- Policy measures, instruments & recommendations within the different national frameworks, to stimulate and interlink health and social care provision.